



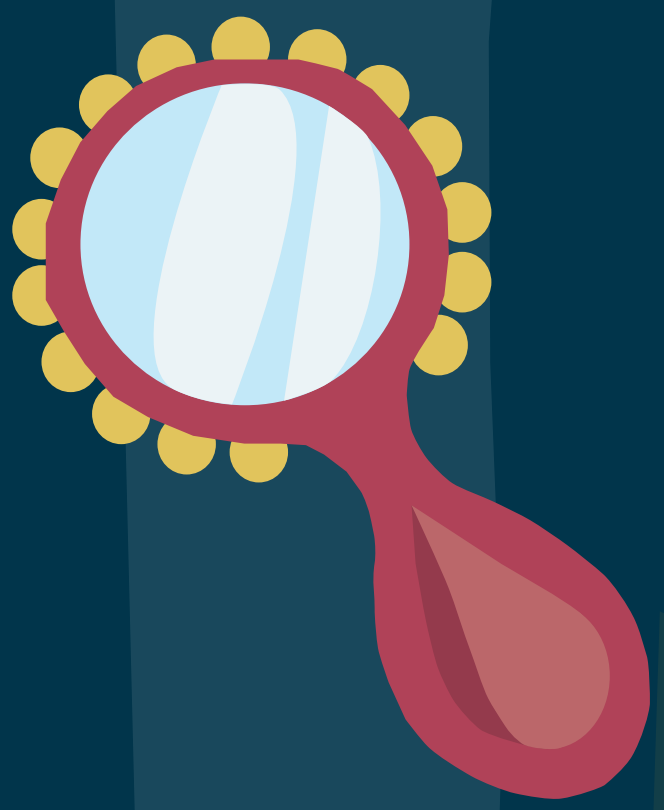
JUBILEE

UNDERSTANDING



OTHERS

EMPATHETIC LISTENING



MYSELF

SELF-AWARENESS &
SELF-REFLECTION



THE SITUATION

PROBE & INTERPRET

[EFFECTIVE COMMUNICATION
STRONG RELATIONSHIPS]